

MAYOR MARIE GALLO

**RECREATION DEPARTMENT
MADISON BACCI, DIRECTOR**

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Parma Heights Pool Staff,

After thoughtful deliberation, the Parma Heights Recreation Department has decided to introduce a new policy. Effective on July 1st, 2024, this change is aimed at ensuring our residents can fully enjoy the facility and that our staff members are treated with the utmost respect. We believe this will lead to a more pleasant and efficient work/play environment for all.

- Non-resident day passes or “drop-ins” will be removed indefinitely.
- Non-residents may accompany a resident into the facility as a resident guest
 - One (1) resident adult (18+) can escort up to two (2) non-residents
 - One (1) resident child (17 & under) can escort one (1) non-resident
- Resident guest prices will mirror the non-resident day pass rate
 - Non-resident Adult (18+) \$10
 - Non-resident Child (4-17) \$8
 - Non-resident Senior (60+) \$8
 - Children 0-3 will remain free with a paid adult
- Non-residents will be invited to attend special events such as Swim Cinema, Christmas in July, Doggy Swim, etc.
- Non-residents may still purchase a membership to access the facility but cannot escort others

As always, Director Bacci and other management-level staff determined this policy. There will be zero tolerance for verbal abuse of the Parma Heights Pool Staff. Any patron who is found to be speaking in such a manner will be removed from the facility and banned.

Comments, questions, and concerns should be directed to the Directors Office.

Best,



Madison Bacci