

RESOURCE GUIDE

Assistance Available to Businesses and Employees During the COVID-19 Pandemic

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Joseph E. Sebes
Director of Community & Economic Development
City of Parma Heights
6281 Pearl Road
440.884.9600 x 5611
Direct - 440.340.4810
ced@parmaheightsoh.gov

In an effort to keep you as informed as possible during this COVID-19 emergency, as soon as we receive information about programs for small businesses, we will be posting the links on our Economic Development page.

- ✓ The Economic Development page can be found by going to the city's website www.parmaheightsoh.gov and clicking the link in the Small Business Assistance Box at the top of the page. The situation is constantly evolving so we recommend you check our webpage on a regular basis.
- ✓ Please email us at ced@parmaheightsoh.gov if you would like to be added to our email list. Businesses on the list are forwarded information as soon as we receive it. We urge you to share your email with us as many programs have tight deadlines.

Commercial website that may be of assistance to you:

- ✓ Safe Home.org Listing of COVID-19 Small Business Support programs
www.safehome.org/resources/small-business-protection-guide/

Parma Heights Quick Reference

Parma Heights Police Department
440 884.1234 (non-emergency number)
chief@phpd.us

Parma Heights Fire Department
440.885.1717 (non-emergency number)
chief@phtsfd.net

Building & Service Departments
440.884.9607
building@parmaheightsoh.gov
service@parmaheightsoh.gov

All other departments can be reached by dialing the City Hall main number: 440.884.9600

In an emergency always dial 9-1-1

LOCAL

Cuyahoga County

<https://cuyahogacounty.us/coronavirus-disease-2019>

Coronavirus webpage that details the County's efforts including:

- ✓ County service updates
- ✓ business surveys
- ✓ public health updates

➤ **Cuyahoga County Small Business Resource Center**

www.cuyahogacounty.us/development/businesses/small-business-stabilization-fund

This fund has been created to assist small, neighborhood-based businesses throughout Cuyahoga County during the COVID-19 pandemic.

Greater Cleveland Partnership (GCP)

www.gcpingear.com/covid-19

Website with links for:

- ✓ companies that are hiring
- ✓ nonprofit support page
- ✓ Business to Business (B2B) resource

www.gcpingear.com/ppp-banks

- ✓ A list of lenders that have been accepting PPP applications. The GCP reports that based on what they are hearing, some banks were taking applications from existing customers only but that may change.

First Energy

www.firstenergycorp.com/help/safety/coronavirus.html?utm_source=BenchmarkEmail&utm_campaign=2020-3-24_COVID-19_Emergency_Resources_FINAL&utm_medium=email

Webpage to update customers on COVID-19 related matters:

- ✓ all service shutoffs for past-due accounts are suspended at this time
- ✓ details on various payment plan options

STATE OF OHIO

Small Business Resource Center- Office of Small Business Relief

www.businesshelp.ohio.gov

The Office of Small Business Relief (OSBR) is focused on identifying and providing direct support to the state's nearly 950,000 small businesses to help during the current public health crisis and to position them for a strong rebound.

Department of Jobs & Family Services

<http://ifs.ohio.gov/ouio/CoronavirusAndUI.stm> <http://ifs.ohio.gov/ouio/SharedWorkOhio/>

Details regarding:

- ✓ enhanced unemployment aid
- ✓ SharedWork Ohio - a layoff aversion initiative for businesses

Bureau of Workers' Compensation

www.bwc.ohio.gov/downloads/blankpdf/COVID-19-BWCFAQs.pdf

A Bureau of Workers' Compensation PDF addressing COVID-19.

- ✓ Full BWC information can be found at info.bwc.ohio.gov

Department of Commerce

com.ohio.gov

The Ohio Department of Commerce is offering a one-time liquor buyback program for bars and restaurants.

Department of Insurance

<https://insurance.ohio.gov/wps/portal/gov/odi/about-us/divisions/communications/resources/insurance-coronavirus-covid-19>

Information regarding:

- ✓ health insurance coverage during the ongoing coronavirus outbreak
- ✓ new requirements for insurers due to a decrease in work hours for employees

FEDERAL GOVERNMENT

Small Business Administration (SBA)

www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources

SBA COVID-19 Small Business Guidance & Loan Resources webpage

- ✓ Details the Economic Injury Disaster Loan Program
- ✓ Provides guidance for businesses & employer

www.sba.gov/disaster-assistance/coronavirus-covid-19

A second round of funding has been approved. Companies that have applications in-progress from the first round should continue to track that application rather than restart a new one.

- ✓ SBA can be reached at: 1-800-659-2955 (TTY:1-800-877-8339) or by email at disastercustomerservice@sba.gov

Department of Labor (DOL)

www.dol.gov/coronavirus

Website listing resources to assist workers and employers during the COVID-19 pandemic with:

- ✓ workplace safety
- ✓ wages, hours, & leave
- ✓ unemployment insurance flexibilities
- ✓ and more information

US Chamber of Commerce

www.savesmailbusiness.com

A grant-making initiative to help small employers who are struggling during the COVID-19 outbreak.

Export-Import Bank of the United States (EXIM)

www.exim.gov/coronavirus-response

Relief measures to banks, exporters, and small businesses impacted by COV-19.

Internal Revenue Service (IRS)

www.irs.gov/coronavirus

Website focused on steps to assist taxpayers, businesses, and other affected by the coronavirus.

Consumer Financial Protection Bureau (CFPB)

www.consumerfinance.gov/coronavirus/

Financial resources available to employers and consumers.

Cybersecurity & Infrastructure Security Agency (CISA)

www.us-cert.gov/ncas/current-activity/2020/03/06/defending-against-covid-19-cyber-scams

Webpage details ways to remain vigilant for scams related to COVID-19.

NOTES

